

Investing in your gas supply

# King Street Crieff



**SGN**  
Your gas. Our network.



**As part of a wider project in the area, we'll shortly begin work to upgrade the gas network in the King Street area of Crieff.**

This essential work involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

Following discussions with Perth and Kinross Council, our work will start on Monday 20 August 2018 and will last for approximately 10 weeks. We've split our project into five phases to help minimise disruption.

You'll find further details, such as where we'll be working, overleaf.

We're committed to upgrading our network to ensure we continue to keep homes and businesses safe and warm long into the future. We're using the latest technology to minimise disruption as we replace our pipes in your community.

If you have any specific enquiries about this project, please call **01382 882 930** during office hours (8am to 4pm) or on **0800 912 1700** outside these times.

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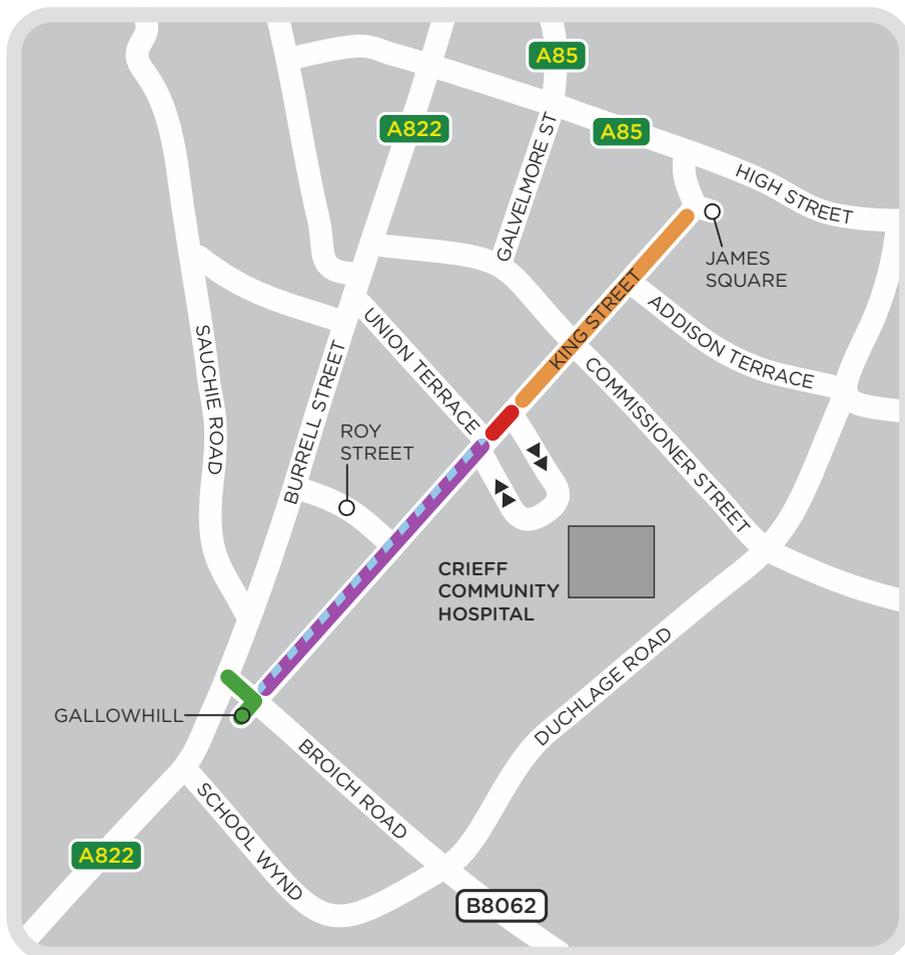


# Where is the work taking place?

## Key

- Phase one work area
- Phase two work area
- Phase three work area
- Phase four work area
- Phase five work area

We are sorry about any inconvenience our work causes and would like to thank road users for their patience. This is a complex engineering project, however we always aim to minimise disruption whenever possible.



To help minimise disruption, we've split this project into five phases. To ensure everyone's safety while we work, road closures will be in place around our work area for the duration of each phase. Local signed diversion routes will be in place for motorists and access for residents will be maintained at all times.

We anticipate each phase will last approximately one and a half to two weeks.

### Phase one:

King Street between James Square and the entrance to Crieff Community Hospital.

Two-way temporary traffic lights will be in place across the Commissioner Street junction with King Street.

### Phase two:

King Street near the entrance to Crieff Medical Centre.

Temporary two-way traffic lights will be in place on Union Terrace and the adjacent road leading to Crieff Community Hospital. Parking will also be suspended in the bays on this street.

### Phase three:

King Street northbound between Union Terrace and Broich Road.

### Phase four:

Phase four of our work will take place in the same section of King Street as phase three, but the road will be closed in both directions.

### Phase five:

South end of King Street at its junctions with Gallowhill and Broich Road. We'll also be carrying out work in Gallowhill and a section of Burrell Street at its junction with Broich Road.



To access this leaflet in an alternative format please call **0800 912 1700**



**Smell gas?**  
**0800 111 999**



# Your questions answered...

## Q. Why are you doing this work now?

A. We need to replace these old gas mains and while there is no ideal time to carry out the work, the timescales have been agreed with the local council and other interested parties.

## Q. How will it affect my local area and travel?

A. Sometimes we need to use temporary traffic lights or close a road to keep the public and our engineers safe while the work is taking place. We'll always provide advance notification if this is the case.

As the local authority always looks to co-ordinate planned roadworks wherever possible, we need their permission to close roads. If our work affects local bus services, this will be advertised in advance too.

## Q. How else might I be affected?

A. Some on-street parking in your road may be restricted to ensure certain stages of our work can be completed safely. We'll let you know when this is necessary, as your co-operation in keeping sections of the road clear helps keep our work on schedule.

We may need to take up space in the road or on the verge for a site storage area for our equipment. We'll restore any areas we've disturbed as quickly as possible after the project is finished. We'll also make good all road surfaces, pavements and driveways.

## Q. When will you be working?

A. Our hours of work are agreed with the local authority. We will be working five days a week, 8.00am to 4.00pm. We are mindful of those people who live in the area and will try to minimise noisy activities where possible. Whenever possible, we will work extended hours and at weekends.

## Q. How can I find out more about the work and how it might affect me?

A. We'll do our best to keep customers informed. After all, the work we are planning is for your safety. We have our established channels, including our website and social media, as well as press releases for local media, update flyers and leaflets such as this one. We would welcome any ideas about other ways we can communicate with you to help raise awareness of what we're doing, such as details of community Facebook pages and independent websites, to which we can supply updates as the work progresses. Please email any suggestions to [customer@sgn.co.uk](mailto:customer@sgn.co.uk).

You may already know us as Scotland Gas Networks but we've changed our name, logo and branding to SGN. We're still the same company and our local experts are still committed to delivering your gas reliably and keeping you safe.

Every year we give our people a day on company time to team up and work on community projects of their own choice. We are always looking for other projects to complete so if you have any suggestions for your community please call Julie Lowrey on **01689 881 481**.